



**Request for Proposal (RFP)
for**

**Selection of Service Provider for RFID tagging and software services to
Teaching Hospitals/APVVP Hospitals in Andhra Pradesh under PPP Mode**

Tender Notice No: 9.2/APMSIDC/2022-23

Dated: 01.09.2022

**Andhra Pradesh Medical Services & Infrastructure Development Corporation
(APMSIDC) Department of Health, Medical & Family Welfare
Government of Andhra Pradesh**

Disclaimer

Andhra Pradesh Medical Services & Infrastructure Development Corporation (APMSIDC) on behalf of Commissioner Health and Family Welfare (CH&FW), Government of Andhra Pradesh” is procuring services related to “RFID Tagging and Software Services”.

The information contained in this Request for Proposal (RFP) document or subsequently provided to bidders whether verbally or in documentary form by or on behalf of Andhra Pradesh Medical Services & Infrastructure Development Corporation (APMSIDC), Department of Health, Medical & Family Welfare, Government of Andhra Pradesh, or any of their employees or advisors, is provided to bidders on the terms and conditions set out in this RFP document and any other terms and conditions subject to which such information is provided.

This RFP document is not an agreement and is not an offer or invitation by APMSIDC, Department of Health, Medical & Family Welfare or its representatives to any other party. The purpose of this RFP document is to provide interested parties with information to assist the formulation of their Proposal. This RFP document does not purport to contain all the information each Applicant may require.

This RFP document may not be appropriate for all persons, and it is not possible for APMSIDC, Department of Health, Medical & Family Welfare, their employees or advisors to consider the investment objectives, financial situation and particular needs of each entity/bidder who reads or uses this RFP document. Certain bidders may have a better knowledge of the proposed Project than others. Each applicant should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP document and obtain independent advice from appropriate sources. APMSIDC, Department of Health, Medical & Family Welfare, its employees and advisors make no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of the RFP document.

APMSIDC may, in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP document.

**ANDHRA PRADESH MEDICAL SERVICE INFRASTRUCTURE DEVELOPMENT
CORPORATION**

Address

Managing Director,

Plot No:09, survey number: 49, IT Park,

Mangalagiri, Guntur District- 522503

URL: www.tender.apecurement.gov.in

Email: aphmhidc@gmail.com & ed.apmsidc16@gmail.com

Telephone Phone: 8978644900

Tender Notice No. 9.2/APMSIDC/2022-23, Dt. 01.09.2022

NOTICE INVITING TENDERS

1. Managing Director, APMSIDC, Plot No:09, survey number: 49, IT Park, Mangalagiri, Guntur District- 522503 invites sealed tenders from eligible service providers for RFID tagging and software services to Teaching Hospitals/APVVP Hospitals in Andhra Pradesh under PPP Mode as given in Section-IV of this document initially for period of 3 years, based on the performance and satisfaction from the end users the project may extend up to 5 years.
2. Schedule of Events

Sl. No	Description	Schedule
1	Date of download of tender Documents	05-09-2022 @ 08.00 PM
2	Queries up to	08-09-2022 @ 11.00 AM
3	Closing Date and Time of Receipt of Tender	19-09-2022 @ 03.00 PM
4	Time, Date and Venue of Opening of Technical Tender/ Bid	19-09-2022 @ 03.01 PM
5	Time, Date and Venue of Opening of Financial Tender/ Bid	19-09-2022 @ 05.00 PM
6	Reverse Auction	Will be intimated later

3. Interested bidders may obtain further information about this requirement from the above office selling the documents. Tender Enquiry Documents can be downloaded online with a processing fee of Rs. 29,500/- Which is non-refundable fee, in the form of account payee Crossed Demand Draft, drawn on a scheduled bank in India, in favour of Managing director, APMSIDC" payable at Mangalagiri.

4. All prospective bidders may attend the Pre Tender meeting. The venue, date and time are indicated in Schedule of Events as in Para 2 above.

5. Bidders shall ensure that their tenders, complete in all respects, are uploaded **online in (tender.apemprocurement.gov.in)** on or before the closing date and time indicated in the Para 2 above, failing which the tenders will be treated as late tender and rejected. The technical bid of the uploaded documents must be sent by post/ courier to the above said address on or before the closing date & time indicated in Para 2 above, failing which the tenders will be treated as late tender and rejected.

6. In the event of any of the above mentioned dates being declared as a holiday /closed day for the purchase organisation, the tenders will be sold/received/opened on the next working day at the appointed time.

7. The Tender Enquiry Documents are not transferable.

10. All Tenders must be accompanied by EMD as mentioned against each item. Tenders without EMD shall be rejected.

Managing Director
APMSIDC

INSTRUCTIONS TO BIDDERS

1. GENERAL INSTRUCTIONS

- a) The bidder should prepare and submit its offer as per instructions given in this section.
- b) The tenders shall be complete with all documents. Those submitted by fax or by email with attachments shall not be considered.
- c) The tenders which are for only a portion of the components of the job /service shall not be accepted. (The tenders /bids should be for all components of the job /service.)
- d) The prices quoted shall be firm and shall include all applicable taxes and duties. This shall be quoted **ONLY ONLINE** in the format as per attached Appendix 'F' only.
- e) The tenders (technical) shall be submitted (with a covering letter as per Appendix 'E') before the last date of submission. Late tenders / bids shall not be considered.

2. Inspection of Site and Equipment

The interested bidder may inspect the locations where the services are to be rendered during 10.00 AM TO 5.00 PM on all working days till last date of sale of tender as given in the tender schedule. The Managing Director, APMSIDC shall not be liable for any expenditure incurred in such inspection or in the preparation of the bid(s).

3. Earnest Money Deposit (EMD)

- a) The tender shall be accompanied by Earnest Money Deposit (EMD) as specified in the Notice Inviting Tender (NIT) in the shape of DD / BG/Online from any Schedule Bank in favour of Managing Director, APMSIDC payable at Mangalagiri, Guntur District- 522503.
- b) It may be noted that no tendering entity is exempt from deposit of EMD. Tenders submitted without EMD shall be rejected.
- c) The EMD of unsuccessful bidder will be returned to them without any interest, after conclusion of the resultant contract. The EMD of the successful bidder will be returned without any interest, after receipt of performance security as per the terms of contract.
- d) EMD of a bidder may be forfeited without prejudice to other rights of the purchaser, if the bidder withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender or if it comes to notice that the information /documents furnished in its tender is incorrect, false, misleading or forged. In addition to the aforesaid grounds, the successful bidders' EMD will also be forfeited without prejudice to other rights of purchaser, if it fails to furnish the required performance security within the specified period
- e) Bids shall remain valid for 90 days after the date of bid opening prescribed by the purchaser. A bid valid for shorter period may be rejected by the purchaser as non-responsive.

4. Preparation of Tender

The bids shall be made in SEALED ENVELOPE as follows: I. The envelope shall be marked in bold letter as "TECHNICAL BID" which shall be sent forwarding letter ("Appendix-E") and shall include the following:

- 1) Processing Fee Rs. 29,500/-
- 2) DD/BG/Online towards E.M.D of Rs. 10,00,000/-.
- 3) Confirmation regarding furnishing Performance Security in case of award of contract.
- 4) Original tender document duly stamped and signed in each page along with the Forwarding Letter confirming the performing the assignment as per "Appendix E".
- 5) Particulars of the bidder as per "Appendix-D"
- 6) Copy of the Income Tax Returns acknowledgement for last three financial years.
- 7) Copy of audited accounts statement for the last three financial years
- 8) Power of attorney in favour of signatory to tender documents and signatory to Manufacturer's Authorisation letter.
- 9) Copy of the certificate of registration of GST, EPF, ESI with the appropriate authority valid as on date of submission of tender documents.

In addition to the above documents, 1) The tender of the Authorized Agent shall include the manufactures authorization letter as per perform given in "Appendix -B".

2) The tender of others (i.e. those who are neither manufactures nor authorized agents) shall include a statement regarding similar services performed by them in last three years and user's certificate regarding satisfactory completion of such jobs as per proforma given in "Appendix -C".

II. The Financial proposal shall be **uploaded only ONLINE** which is inclusive of all taxes & duties and quoted in the proforma enclosed at "Appendix F" as per scope of work / service to be rendered under PPP in Andhra Pradesh.

5. Tender Validity Period and renewal of contract

The Project will be awarded initially for period of 3 years, based on the performance and satisfaction from the end users the project may extend up to 5 years and the Service Provider will be obliged to establish, manage and operate the Project in accordance with the provisions of a Contract Agreement and terms and conditions therein. It could be cancelled at any time after providing an opportunity of hearing by the Authority, in case the contractor does not follow the rules, regulations and terms and condition of the contract.

6. Tender Submission

The bidders need to scan and upload the required documents. Such uploaded documents pertaining to technical bid need to be attached to the tender while submitting the bids on line. The attested copies of all these uploaded documents of technical bid, signed undertaking of tenderer should be submitted off line to Managing Director, APMSIDC, Mangalagiri, Guntur District- 522503 on or before the last date of submission of bids. The Corporation will consider only the bids submitted through on-line over the copies of the paper based bids.

The offer shall contain no interlineations or overwriting except as necessary to correct errors, in which cases such correction must be initialed by the person or persons signing the tender. In case of discrepancy in the quoted prices, the price written in words will be taken as valid.

7. Opening of Tenders:

The technical bid will be opened at the time & date specified in the schedule

Reverse tendering process on e-procurement portal

- a) APMSIDC will schedule reverse tendering process on the e-Procurement portal. Qualified technical bidders will also be communicated through e-mail the date and time for the conduct of reverse tendering process.

- b) Online reverse tendering process
 - i) The online Reverse tendering process will be run on the total amount.

 - ii) Only the technically qualified bidders will be permitted to participate in the reverse tendering.

 - iii) The 'opening price' i.e. start price for Reverse tendering will be the lowest (L1) price quoted by the Bidders amongst all technically qualified bidders.

 - iv) Bidders can modify the total price, based on the minimum bid decrement or the multiples thereof, to displace a standing lowest bid and become "L1", and this will continue as an iterative process. The total price, will be used to determine the total cost of the bid.

 - v) For the purpose of Reverse tendering, the minimum bid decrement will be INR 0.5% of the quoted value .

 - vi) Reverse tendering duration: The duration of the reverse tendering is 3 Hours. All bidders are required to submit their online bids during this period.

 - vii) In case, if any bidder decides to lower the price in the last fifteen (15) minutes of the reverse tendering duration, then the duration of the reverse tender will be extended for additional 15 minutes (Bid Received time + 15 minutes) to enable other bidders to participate further. Such extensions will continue as long as there is no bid received in the last 15 minutes.

 - viii) After the completion of reverse tendering, the system will calculate the total price of the bid.

EVALUATION OF TENDERS

1. Scrutiny of Tenders

1. The tenders will be scrutinized by the selection committee appointed by the authority to determine whether they are complete and meet the essential and important requirements, conditions and whether the bidder is eligible and qualified as per criteria laid down in the Tender Enquiry Documents. The bids, which do not meet the aforesaid requirements, are liable to be treated as non-responsive and may be ignored. The decision of the purchaser as to whether the bidder is eligible and qualified or not and whether the bid is responsive or not shall be final and binding on the bidders. Financial bids of only those bidders, who qualify on technical bid, will be considered and opened.

2. Infirmary / Non-Conformity

The purchaser may waive minor infirmity and/or non-conformity in a tender, provided it does not constitute any material deviation. The decision of the purchaser as to whether the deviation is material or not, shall be final and binding on the bidders

3. Bid Clarification

Wherever necessary, the purchaser may, at its discretion, seek clarification from the bidders seeking response by a specified date. If no response is received by this date, the purchaser shall evaluate the offer as per available information.

SECTION –IV

SCOPE OF WORK

4.1. Bidder to provide a security system for the protection of infants and children of the patient care areas within the hospital. The Primary goal is to have an infant security management system to protect newborn infants and children of the patient care areas.

4.2. This tender is for the wrist bands having a serial number of pregnant women which matches with the serial number of the baby born. RFID is required as a baby-mother matching token as well as a maximum distance separator between the two to avoid baby thefts.

4.3. Responsibility of the Security : For providing RFID tag services to mother and child on cost per child basis, billed on monthly basis, including all software, hardware required and trainings. No other service is part of this tender.

4.4. Integration with CC Cameras shall be provided, to verify access control, and to verify security or other alarm event in an instant and must have automatic mother-infant transmitter matching. (CC cameras and security personnel has to be provided by the hospital authorities, RFID tagging and software including maintenance with alarm system to be provided by the service provider) RFID tagging and software including maintenance as per the following specifications:

Specifications :

- Wrist band type
- Range up to 50 meters
- Operational temperature : 0 to 50 degree Celsius
- Input Power for reader : 9 to 18v DC
- Maximum Working : 250 mA
- Tamper-resistant tags;
- Cut-resistant band;
- The ability to re-attach bands;
- Tag re-enrollment; (New tagging must be provided for each mother and baby)
- The ability to admit patient without tag;
- Infant locate feature;
- The parts must be temperature resistant and water proof; and
- The tags must be able to fit newborns to 3 years of age.
- BLE technology linked with RFID services shall be recommended

4.5. Other conditions :

- Mother and centralized cloud shall be available
- Tagging service linked with Talli-bidda express/ambulance (patients are discharged after removing tags and sent home in talli-bidda express)
- RFID tagging service shall be linked with CM Dash board / QR code shall be compatible for mobile or tabs.
- Mother and child tags shall be removed before leaving from the hospital and dropped in biomedical wastage bins after deactivating the tag.
- Include the software to track the 0-dose immunization of the child.
- IEC material regarding tagging services shall be provided
- The system must have the ability to track and run reports (real time and historical) by date and time.
- The service provider/System integrator to provide complete solution which includes, RFID/BLE/Wifi Tags, Readers, Complete solutions including necessary hardware components like access control, Networking components, necessary Software Licenses for application and Database, Label Printers, UPS and any other components for the proposed state of the art Infant Protection System.
- The System must be able to provide updates to software maintenance, and 24/7 maintenance assistance including holidays. Standard written maintenance report must be provided within 24 hours of service call.
- Internet connection expect for tabs will be provided by respective Hospitals.
- The service provider must be able to provide a quick turnaround time (24 hrs.) for broken transmitters; replacement or temporary parts until repair is completed.
- Service Provider integrate the systems with Command Control/Monitoring systems where systems needs to be monitored from remote location.
- Supplier will be responsible for sufficiency of RFID bands, their good working and for any failure in the supplied gadgets.
- The provider must be able to provide on-site comprehensive System training, and education prior to System "GO Live Support".
- Supplier shall be responsible for all requisite software, hardware training and maintenance of the system

4.6. Approximately 50 tags for mothers with 50 babies per hospital is required per day and the facility would be started in following 30 Hospitals.

APVVP Hospitals :

1. District Hospital, Hindupur
2. District Hospital, Nandyal
3. District Hospital, Tenali
4. District Hospital, Proddatur
5. District Hospital, Anakapalli
6. District Hospital, Machilipatnam
7. District Hospital, Rajahmundry
8. MCH, Eluru
9. MCH, Ongole
10. MCH, vizianagaram
11. MCH, Adoni
12. District Hospital, Tekkali
13. District Hospital, Parvathipuram
14. District Hospital, Paderu (T)
15. District Hospital, Tanuku
16. District Hospital, Markapur
17. District Hospital, Atmakur
18. District Hospital, Madanapalli

DME Hospitals :

1. District Hospital, Tirupati
2. MCH, Vijayawada
3. RIMS – Ongole
4. RIMS – Srikakulam
5. RIMS, Kadapa
6. Govt. Victoria Hospital - Visakhapatnam
7. Govt. General Hospital, Kakinada
8. Govt. General Hospital, Guntur
9. Govt. General Hospital, Ananthapuramu
10. King George Hospital, Visakhapatnam
11. ACSR, Nellore
12. Govt. General Hospital, Kurnool

The exact details such as infrastructure details, Premise area, size of the door for entry and exit, No. of floors, No. of rooms on each floors etc., where the system is to be implemented will be provided by the hospital authorities.

4.7. Personnel

- The Agency shall deploy necessary human resources for supply, maintenance, coordination and supervision. The deployment should be designed for 3 shifts ie., (i) from 6 am to 2 pm; (ii) from 2 pm to 10 pm and (iii) 10 pm to 6 am).
- The Agency shall ensure that the entire staff deployed by it is highly disciplined, maintain punctuality and refrain from any arguments or disputes with the employees, patients or their attendants. The employees of the agency are prohibited from using and / or possessing alcohol or un prescribed drugs while on duty.
- The Agency shall employ female personnel to work in the labor rooms and obstetric / gynaec patient rooms and female wards.
- The personnel employed shall be clean and wear a clean uniform at all times when on duty.
- It shall be the responsibility of the Agency to comply with the various statutory requirements and labor laws in relation to payment of minimum wages, effecting statutory recoveries and filing of the statutory returns.
- Uniform shall be provided for different categories of the personnel deployed by the Agency at its own cost. The Agency shall supply the required number of uniforms annually and also pay appropriate uniform allowance to enable the employees to maintain the uniforms. Failure to wear the uniform by any member of staff on duty shall be treated as a violation by the Agency. Label card bearing the name of the employee with code number and a photo ID card shall also be supplied to all of the employees by the Agency at its cost (uniform should be approved by the tendering inviting authority).
- The agency shall also maintain at least 10% reserve of employees at various levels so as to ensure provision of uninterrupted services at the hospital
- The staff shall be deployed on 24x7 basis with proportionate deployment in each shift keeping in view the variation of work load in the 1st, 2nd and 3rd shifts in consultation with Implementing Authority.
- The Superintendent of the hospital reserves the right to request the service provider to replace any member of the staff in the event of indiscipline or inefficiency.

- It shall be the responsibility of the Agency to ensure that the staff deployed in the hospital is adequately immunized against communicable diseases and occupational diseases and to undertake health check-ups for all the staff at least once in 6 months.
- The Agency shall be liable to pay any compensation for any illness or injury occurring, to any of the staff member deployed by it in the performance of their duties. The hospital administration shall be indemnified against any claim in this regard.
- It shall be the responsibility of the Agency to comply with the various statutory requirements and labor laws in relation to payment of minimum wages, effecting statutory recoveries and filing of the statutory returns. The contractor should pay E.S.I. EPF payments regularly and submit the same to the Superintendent every month before due date for payment. On production of such proof only subsequent payments will be paid by the concerned authority.
- The agency has to maintain separate security workers for ICU / labour room / OT / building areas / Open areas etc., and they cannot inter change without written permission from the competent authority. (1. Each hospital requires one person (female id preferred) 24 X 7 to maintain the RFID tagging 2. Other human resources for coordination and supervision (4.7.1), female at labour room, Gyneac patient rooms (4.7.3), security at ICU/open areas (Pg. 14 point 4) & front office receptionist (Pg 15 & 4.9.1) will be provided by the hospital authorities.
- **No Diversion of Staff:** No diversion of staff for other duties should take place.

4.8. The agency should provide the following:

- i. Training: All staff must receive adequate training at regular intervals so as to safely perform the role assigned to them.
- ii. The Agency has to provide regular (Quarterly) Mock drill to face any eventuality that may occur.
- iii. Supply of Personal Protective Equipment (PPE): All the health care workers appointed by the agency need to be provided adequate colour coded uniforms and personal protective equipments (Cap, Industrial gloves, Boots, etc).
- iv. The Service Provider agrees to adequately train, instruct and supervise staff to ensure as is reasonably practicable, the health and safety of all persons who may be affected by the services provided under the agreement.
- v. The Service provider agrees that he would collect periodic feedback from the patients through structured questionnaire at his cost. The periodicity will not be less than once in three months. Responses to the questionnaire will be submitted in original to the Service procuring Agency Telephone numbers where Mothers can lodge their complaints on RFID Tagging and Software services.

4.9 Supervision :

- 4.9.1 One responsible person should be always available i.e., round the clock in the front office. The intercom facility will be provided by the Hospital authorities.
- 4.9.2 The Agency shall create different levels of monitoring system with necessary supporting systems such as office equipment and furniture etc, to coordinate as detailed below:
- a. At Institution Level - Which will Co-ordinate with Implementing Agency.
 - b. At District Level - Which will Co-ordinate with District Level Monitoring Committee.
 - c. At State Level - Which will Co-ordinate with State Level Monitoring Committee.

The performance of the Agency shall be evaluated at the end of each day based on the aggregation of all the reports of supervisors. A notice to the agency shall be issued frequently / regularly by the Implementing Authority duly notifying the deficiencies in the performance of the agencies,

The performance of the Agency shall be evaluated at the end of each week based on the aggregation of all the reports of supervisors in the week.

Further weighted average monthly performance will be calculated and payments to the Agency regulated accordingly.

4.10. Consequences of the Agency's failure to perform required services

Daily performance reports will be generated by the Superintendent / Principal /Director and the consolidated weekly progress reports to be uploaded in the web site on weekly basis for review by the Contracting Authority.

- i. Discrepancies in work which affect the safety, health or comfort of the patients and cannot wait till the next scheduled performance will be recorded by unscheduled inspections which will be done more frequently in the specialized areas than the general and administrative areas.
- ii. Validated customer complaints.

Maximum allowable discrepancies will be fixed to enable an action to be initiated if the critical level is crossed.

Incase of any incident leading to a criminal case against the agency or any of its personal, including filing of an FIR by the appropriate authority, an investigation committee appointed by the state authority shall review the incident within 48 hours of incident and if found to be lacking in services, the contract shall stand terminated with immediate effect and the security deposit forfeited.

4.11. Data protection, confidentiality and record keeping:

- All Service Users have a right to privacy and therefore all information and knowledge relating to them and their circumstances must be treated as confidential. The Service Provider must advise all staff on the importance of maintaining confidentiality and implement procedures which ensure that Service User's affairs are only discussed with relevant people and agencies.
- The Service Provider shall comply with all legislations, which otherwise would have been applicable had the services been run directly by the Government agencies.

4.12. PENALIZATION

i) Termination:

If the agency is non compliant (75% or less) consecutively for Three months or maximum of Five times in an year (commencing from the agreement date), the contract will be terminated by the implementing Authority and the performance security will be forfeited.

ii) Consequences of the Agency's failure to perform required services Performance of the Agency will be evaluated on daily basis. The following grievances will also be considered.

a) Discrepancies in work which affect the safety, health or comfort of the patients and cannot wait till the next scheduled performance will be recorded by unscheduled inspections which will be done more frequently in the specialized areas than the general and administrative areas.

b) Validated customer complaints. Maximum allowable discrepancies will be fixed to enable an action to be initiated if the critical level is crossed.

5. Eligibility to Bid for RFID tagging and software services:

- 5.1 The bidder must be a Company registered under the Indian Company Act, 1956 or any proprietary, partnership firm or any other entity registered under the respective law. The bidder can come as a consortium of maximum 3 members clearly declaring the lead member, who shall be liable for financial or legal implications.

Bids submitted by a Consortium of three (more than three members is not permitted) entities as members shall comply with the following requirements:

- i. Consortium Agreement duly signed on Rs.100 stamped paper by the members of the Consortium shall be submitted along with the Bid. The members shall nominate one of the members of the Consortium thereof as the Lead Member (subject to fulfilling the conditions stipulated in the Bid document.)
 - ii. The Consortium Agreement shall clearly state the roles & responsibilities, proposed to be shared, among the members of Consortium during project execution and implementation.
 - iii. The Lead Member shall be authorized by the other member of the Consortium to act for and on behalf of the Consortium including interacting with the Authority, receive instructions and furnishing Bid Security etc.
 - iv. The Lead Member and other Consortium member shall be jointly and severally liable for the implementation of the Project in accordance with the terms of the Agreement, and a statement to this effect shall be included in the Consortium Agreement.
 - v. All the information as per the requirements of the Bid document shall be provided to the lead member of the Consortium.
 - vi. The Bid shall be legally binding on all the members of the Consortium.
 - vii. No member of the Consortium shall be changed after submission of the Bids/Signing of the Agreement.
- 5.2 The bidder must be an established, reputed and reliable Service Provider in the field of RFID tagging and software Services and should have continuous experience of such services during the last three years i.e., 2018-19 to 2020-21.

5.3 Required general past experience:

The minimum General past experience in the last 3 years is 1,80,000 RFID tagging Nos.

- 5.4. The above said past experience should be in the fields of IT Parks, Hospitals, Institutional buildings (Govt. or private), Shopping Malls, Residential buildings, Railway Stations and Stadiums etc. during the last three years i.e., 2018-19 to 2020-21. The bidder should attach the copies of contracts executed by them in the past, and holding at present indicating the deliverables and scope of service being provided, with the authorization of the concerned client. The detailed address of the client, Phone number, email ID, etc to be mentioned by the bidder.
- 5.5. The bidder should attach the copies of contracts executed by them in the past three years and holding at present indicating the security personnel in numbers deliverables and scope of service being provided, with the authorization of the concerned client. The detailed address of the client, phone number, e-mail ID, etc to be mentioned by the bidder.
- 5.6. The bidder shall have an average turnover for last three years Rs 10.00 Crores. In case of consortium, the average annual turnover will be considered as cumulatively.
- 5.7. The Bidder should submit the EPF, ESI and/or Service tax Challans in support of the above experience.
- 5.8. Should have possessed valid registration with the Labour Department.
- 5.9. The minimum General past experience in the last 3 years is 1,80,000 RFID tagging Nos.
- 5.10. The bidder should submit the valid License, obtained from the 'Controlling Authority' in the state in accordance with Private Security Regulation Act 2005 or equivalent certification already obtained in any state is valid till its expiry for carrying on the business of Private Security Agency.
- 5.11. An In house training facility provision for regular drill on Security Aspects is desirable.

SECTION - VI
ELIGIBILITY CRITERIA

1. The Bidder shall be a sole provider or a group of providers (maximum 3) coming together as Consortium to implement the Project, represented by a lead partner. The bidder cannot be an individual or group of individuals. A bidder cannot bid as a sole provider as well as a partner in a consortium. No bidder can place more than one bid in any form in the state. In support of this, the bidder's letter shall be submitted as per proforma in Appendix 'B'. The Service provider should be registered as a legal entity.

2. The Bidder shall have a minimum of five years of experience in carrying out similar type of assignment / service in private or public sector. In support of this, a statement regarding assignments of similar nature successfully completed during last three years should be submitted as per proforma in Appendix 'C'. Users' certificate regarding satisfactory completion of assignments should also be submitted. The assignment of Govt. Depts. / Semi Govt. Depts. should be specifically brought out. (The decision of the Purchaser as to whether the assignment is similar or not and whether the bidders possess adequate experience or not, shall be final and binding on the bidders.)

3. The Bidders should not be presently blacklisted/ Debarred by the Purchaser or by any State Govt. or its organizations by Govt. of India or its organizations. Should be declared on notarized 100 rs stamp paper.

4. The bidder shall declare all ongoing litigations it is involved in with any government agency/state/central department

5. The bidder shall have an average turnover for last three years Rs 10.00 Crores. In case of consortium, the average annual turnover will be considered as cumulatively.

6. The principal bidder/lead partner shall be legally responsible and shall represent all consortium members, if any, in all legal matters

SECTION - VII TERMS AND CONDITIONS

1. Signing of Contract

The purchaser shall issue the Notice for Award of Contract to the successful bidder within the bid validity period. And the successful bidder will be required to sign and submit the contract unconditionally within 15 days of receipt of such communication.

2. Modification to Contract

The contract when executed by the parties shall constitute the entire contract between the parties in connection with the jobs / services and shall be binding upon the parties. Modification, if any, to the contract shall be in writing and with the consent of the parties.

3. Performance Security

- a) The successful bidder shall furnish a performance security in the shape of a Bank Guarantee issued by a Nationalized Bank in favour of Tender Inviting Authority for an amount equal to 5% of the total contract value. The Bank guarantee shall be as per proforma at "Appendix: G" and remain valid for a period, which is six months beyond the date of expiry of the contract. This shall be submitted within 15 days (minimum) of receiving of Notice for Award of Contract, failing which the EMD may be forfeited and the contract may be cancelled.
- b) If the firm / contractor violate any of the terms and conditions of contract, the Performance Security shall be liable for forfeiture, wholly or partly, as decided by the Purchaser and the contract may also be cancelled.
- c) The Purchaser will release the Performance Security without any interest to the firm / contractor on successful completion of contractual obligations.

4. Compliance of Minimum Wages Act and other statutory requirements

The bidder shall comply with all the provisions of Minimum Wages Act and other applicable labour laws. The bidder shall also comply with all other statutory provision including but not limited to provisions regarding medical education and eligibility criteria of human resources used by the bidder for providing the services, biomedical waste management, bio-safety, occupational and environmental safety. Legal liability of the services provided by the bidder shall remain with the service provider but in case of any

death the certificate shall be issued by the government doctor. The Service provider shall maintain confidentiality of medical records and shall make adequate arrangement for cyber security.

5. Income Tax Deduction at Source Income tax deduction at source shall be made at the prescribed rates from the bidder's bills. The deducted amount will be reflected in the requisite Form, which will be issued at the end of the financial year.

6. Periodicity of Payment The payment will be made on weekly basis not extending beyond 12 noon of the last bank working day of the week through ECS for all invoices raised. The purchaser shall give standing instructions to the bank for implementation of this requirement. The bidder will raise its invoice on completion of services during this period duly accompanied by evidences of services provided. The payment will be subject to TDS as per Income Tax Rules and other statutory deductions as per applicable laws.

7. Damages for Mishap/Injury

8. The purchaser shall not be responsible for damages of any kind or for any mishap/ injury/accident caused to any personnel/property of the bidder while performing duty in the purchaser's / consignee's premises. All liabilities, legal or monetary, arising in that eventuality shall be borne by firm/ contractor.

9. Termination of Contract:

The purchasee may terminate the contract, if the successful bidder withdraws its tender after its acceptance or fails to submit the required Performance Securities for the initial contract and or fails to fulfill any other contractual obligations. In that event, the purchaser will have the right to purchase the services from next eligible bidder and the extra expenditure on this account shall be recoverable from the defaulter. The earnest money and the performance security deposited by the defaulter shall also be recovered to pay the balance amount of extra expenditure incurred by the purchaser.

10. Arbitration

a) If dispute or difference of any kind shall arise between the purchaser and the firm/ contractor in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations.

b) If the parties fail to resolve their dispute or difference by such mutual consultations within thirty days of commencement of consultations, then either the purchaser or the firm/contractor may give notice to the other party of its intention to commence arbitration, as hereinafter provided. The applicable arbitration procedure will be as per the Arbitration and Conciliation Act, 1996 of India. In that event, the dispute or difference shall be referred to the sole arbitration of an officer to be appointed by the <insert tender issuing authority as the arbitrator. If the arbitrator to whom the matter is initially referred is transferred or vacates his office or is unable to act for any reason, he / she shall be replaced by another person appointed by insert tender issuing authority> to act as Arbitrator. Such person shall be entitled to proceed with the matter from the stage at which it was left by his predecessor. The award of the provision that the Arbitrator shall give reasoned award in case the amount of claim in reference exceeds Rupees One Lac (Rs.1,00,000/-)

c) Work under the contract shall, notwithstanding the existence of any such dispute or difference, continue during arbitration proceedings and no payment due or payable by the Purchaser or the firm / contractor shall be withheld on account of such proceedings unless such payments are the direct subject of the arbitration. d) Reference to arbitration shall be a condition precedent to any other action at law. e) Venue of Arbitration: The venue of arbitration shall be the place from where the contract has been issued.

11. Applicable Law and Jurisdiction of Court: The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force. The Court located at the place of issue of contract shall have jurisdiction to decide any dispute arising out of in respect of the contract. It is specifically agreed that no other Court shall have jurisdiction in the matter.

APPENDIX -B

BIDDER'S AUTHORISATION LETTER

(To be submitted by authorized agent)

To

The Managing Director,
APMSIDC, Mangalagiri,
Guntur District- 522503.

Ref. Your TE document No. ----- , dated -----

Dear Sirs,

We, are the
suppliers of ----- (name of
services(s) and hereby conform that; 1. Messrs-----
----- (name and address of the agent) is our authorized agents for-----
-----2. Messrs ----- (name and address of the agent) have
fully trained and experienced service personnel to provide the said services.

3.

Yours faithfully,

[Signature with date, name and designation] For and on
behalf of Messrs _____

[Name & Address of the Manufacturers]

Note: 1. This letter of authorization should be on the letterhead of the manufacturing firm and should be signed by a top executive of the manufacturing firm. 2. Original letter shall be attached to the tender.

APPENDIX - C

**ASSIGNMENT OF SIMILAR NATURE SUCCESSFULLY COMPLETED DURING
LAST THREE YEARS**

1. Attach users' certificates (in original) regarding satisfactory completion of assignments.

Sr. No	Assignment contract No & date	Description of work services provided	Contract price of assignment	Date of Commencement	Date of completion	Was assignment satisfactory completed	Address of organization with Phone No. where assignment done

Note: Attach extra sheet for above Performa if required.

Signature Name

APPENDIX -D

PARTICULARS OF THE BIDDER'S COMPANY

(To be submitted by all bidders)

1. Name :
2. Registered Address
3. Phone/Fax/Mail id
4. Type of Organisation :Prop./Partnership/Company/ Consortium/Trust/ Not for Profit Organization
5. Address of Service centres in the region: (a) Total No. of services personnel at the existing centres: (b) Total No. of locations where organization currently has centres:
6. Number of service personnel:
Name Qualification Experience (Similar Service) (use extra sheet if necessary)
7. Whether the bidder has NABL/NABH/ISO or any other accreditation? (If yes/ whether documents attached with techno commercial bid).
8. Registration. Nos.
 - (a) EPF
 - (b) ESI
 - (c) GST
 - (d) PAN No.
 - (e) Audited Accounts Statement for past three financial years (h) Copy of Income Tax Return for past three financial years (i) Experience certificate of Bidder regarding existing RFID tag services
9. Brief write-up about the firm / company. (use extra sheet if necessary)

Signature of Bidders Date: Name Place: Office Seal

APPENDIX -E

Date:

Forwarding Letter for Technical Bid (To be submitted by all bidders in their letterhead)

To

Managing Director, Mangalagiri, Guntur District- 522503

Sub: Tender for supply of services under Tender No....

Sir, We are submitting, herewith our tender for providing RFID tag services to all teaching and APVVP hospitals in the state

We are enclosing Receipt No..... or Bank Draft/Bankers Cheque No....., Dated..... (amount.....) towards tender cost/fee (if documents have been downloaded from website) and Bank Draft / Bankers Cheque No..... Dated (Amount.....) towards Earnest Money Deposit (EMD), drawn on..... Bank in favour of Managing Director, APMISDC .

We agree to accept all the terms and condition stipulated in your tender enquiry. We also agree to submit Performance Security as per ClauseNo.3 of Section VI of Tender Enquiry document. 4. We agree to keep our offer valid for the period for the period stipulated in your tender enquiry. Enclosures: 1. 2. 3. 4. 5.

Signature of the Bidder Seal of the Bidder

APPENDIX – F

FINANCIAL BID

1. Name of the Bidder:.....

2. The Quote is for RFID tag services to mother and child on cost per child basis.

3. The cost per child basis Rs /- (in words Rs) is to be quoted only in ONLINE, under PPP in Andhra Pradesh

For providing RFID tag services to mother and child on cost per child basis, billed on monthly basis, including all software, hardware required and trainings. No other service is part of this tender. The prices shall be firm and inclusive of all taxes and duties presently in force.

Signature Name

APPENDIX -G
Proforma for Bank Guarantee

To Managing Director, Plot No:09, survey number: 49, IT Park, Mangalagiri, Guntur District,
WHEREAS(Name and address of the
Service Provider) (Hereinafter called " the Service provider" has undertaken, in
pursuance of contract No dated (Herein after "the
contract") to provided RFID tag services. AND WHEREAS it has been stipulated by you in the said
contract that the service provider shall furnish you with a bank guarantee by a scheduled
commercial bank recognized by you for the sum specified therein as security for compliance with
its obligations in accordance with the contract; AND WHEREAS we have agreed to give such a
bank guarantee on behalf of the service provider; NOW THEREFORE we hereby affirm that we
are guarantors and responsible to you, on behalf of the service provider, up to a total
of (Amount of the guarantee in words and
figures), and we undertake to pay you, upon your first written demand declaring the
service provider to be in default under the contract and without cavil or argument,
any sum or sums within the limits of (amount of guarantee) as aforeside, without
your needing to prove or to show grounds or reasons for your demand or the sum
specified therein. We hereby waive the necessity of your demanding the said debt
from the service provider before presenting us with the demand. We further agree
that no change or addition to or other modification of the terms of the contract to be
performed there under or of any of the contract documents which may be made
between you and the service provider shall in any way release us from any liability
under this guarantee and we hereby waive notice of any such change, addition or
modification. This guarantee shall be valid up to 6 months after the contract
termination date (indicate date)
authorized officer of the Bank)
..... . Name and designation of the
officer Seal, name &
address of the Bank and address of the Branch

APPENDIX – H

Declaration By Bidder

I / We agree that we shall keep our price valid for a period of one year from the date of approval. I / We will abide by all the terms & conditions set forth in the tender documents No/ I / We do hereby declare I / We have not been black listed/de-barred by any State Govt. / Union Territory / Govt. of India / Govt. Organisation / Govt. Health Institutions.

Signature of the bidder: Date :

Name & Address of the Firm: Affidavit

before Executive Magistrate / Notary Public in Rs.100.00 stamp paper.

**CONTRACT FORMAT Contract Form for Providing RFID
tag services**

..... (Address of the Tender
Inviting Authority/Office issuing the contract) CM Contract

No. _____ dated _____ This is in continuation to
this office's Notification for Award of contract No dated . Name & address of
the Service Provider:

Reference: (i) Tender Enquiry Document No Dated and
subsequent Amendment No....., dated (if any), issued by the Tender
Inviting Authority (ii) Service provider's Tender No Datedand
subsequent communication(s) No..... Dated..... (if any), exchanged between

the supplier and the purchaser in connection with this tender. THIS AGREEMENT
made the..... Day of..... 2022 between (name of tender inviting authority)
(hereinafter called the Procurer) of one part and.....(name of service provider)
(Hereinafter called the Service Provider) of the other part: WHEREAS the Procurer is desirous that
certain services should be provided by the Service Provider, viz, (brief description of services) and
the Procurer has accepted a tender submitted by the

Service Provider for the Services for the sum of (Contract price in words
and figures) (Hereinafter called the Contract Price), NOW THIS AGREEMENT WITNESSETH AS
FOLLOWS: 1. The following documents shall be deemed to form part of and be read and
constructed as integral part of this Agreement, viz.: (i) Terms and Conditions; (ii) Location and
Description of Equipment; (iii) Job Description; (iv) Manufacturer's Authorisation Form (if applicable
to this tender); (v) Purchaser's Notification of Award. 2. In consideration of the payments to be
made by the Procurer the Service Provider hereby covenants to provide the RFID tag services for
the specified facilities in conformity in all respects with the provisions of the Contract.

3. The Procurer hereby covenants to pay the Service Provider in consideration of
the services , the Contract Price or such other sum as may become payable under
the provisions of the Contract at the times and in the manner prescribed in the
Contract. 4. The bank guarantee valid till _____ [(fill the date)] for an

amount of Rs. _____ [(fill amount) equivalent to 10% (minimum) of the cost of the contract value] shall be furnished in the prescribed format given in the TE document, within a period of 15 (fifteen) days of issue of Notice for Award of Contract failing which the EMD shall be forfeited. 5. Payment terms: The payment will be made against the bills raised to the Procurer by the Provider on weekly basis after satisfactory completion of said period, duly certified by the designated official. The payment will be made in Indian Rupees. 6. Paying authority:

_____ (name of the Procurer i.e. Office, Authority)

_____ (Signature, name and address of authorised official) For and on behalf of _____

Received and accepted this contract (Signature, name and address of the supplier's executive duly authorised to sign on behalf of the Provider)

For and on behalf of _____ (Name and address of the Provider) (Seal of the provider)

Date: _____ Place: _____